

## Why Choose Abel Womack's Scheduled Maintenance Program?

- Abel Womack has over 130 factory trained and certified Service Technicians zoned geographically to provide optimal account coverage.
- Our Service Technicians average 10+ years experience, with some Technicians having more than 20 years experience.
- Each year, our Service Technicians are given 40 hours of product and technical training, as well as customer skills training.
- Our Service Technicians are **RAYMOND Factory Certified**.
- Our Service Technicians are proficient on all major brands and models of material handling equipment.

## Superior Service—All Brands

In today's business environment there is a consistent need for superior service.

Abel Womack strongly believes in the quality of our product and service repairs. As a quality assurance procedure, we periodically audit our own repairs. A Technical Specialist will go to a client's facility and inspect the recently repaired equipment, ensuring that ***we continue to exceed your expectations!***

Phone: 800-554-2887

**ABEL WOMACK**  
1 International Way  
Lawrence, MA 01843  
discover the *difference*.  
Rev 8-06

# Abel Womack's Scheduled Maintenance Program



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**RAYMOND**

# discover the *difference.*

***The Scheduled Maintenance program is designed so that the customer can be assured that their equipment is running smoothly and safely at all times.*** The program objective is to perform necessary service to your equipment on a scheduled basis, and repair or replace wearing items prior to their failure. A failure could result in costly downtime. In some industries that cost alone would equal \$75.00-\$100.00 per hour.

A comprehensive Scheduled Maintenance program will decrease your overall maintenance cost and increase the useful life of the equipment. It assures that your equipment is maintained for safe operation.

## **Service Intervals**

The frequency of scheduled maintenance should be based on the vehicle's application, environment and duty cycle. Generally, one scheduled call every 2 months per truck should be sufficient. This would translate into approximately 200 hours of operation for each scheduled call.

However, in extreme environments, i.e., multiple shift usage, excessive dirt, cold storage, brine exposure, etc., more frequent intervals should be scheduled.



## **The Scheduled Maintenance Program**

There are 3 parts to the program: Lubrication, Safety Adjustments and Inspection. The following specifies which services will be performed for each portion of the program.

### **1. Lubrication**

- All motor, wheel and tire lubrication points
- Mast, carriage and reach lubrication points
- Oil level in gear boxes and reservoirs
- All chains and front end attachments
- Oil level in master cylinders

### **2. Safety Adjustments**

- Tighten all loose hardware
- Adjust brakes and linkage for wear, stopping accuracy and distance
- Adjust steering for wear and tightness
- Check horn, tether, mast guard and other operator-related safety features
- Adjust wire guidance system for tracking and accuracy, if on equipment
- Replace worn safety decals

### **3. Inspection**

- Wheel and tire wear and adjustment
- Electrical connections, fuses and wiring
- Motor brush wear and cleanliness
- Contactors and switches
- Hydraulic rams for damage
- Movement of drive and caster units
- Attachments and accessories
- Battery and connectors
- Hoses, fittings and vales for wear and leakage
- Mast and pantograph components
- Chains and cables for wear and adjustment



***“The Abel Womack support team is the best. They respond in no time and their technicians service our equipment quickly and efficiently.”***

***Rick Thorn, Distribution Engineering Manager  
New Balance Athletic Shoe, Inc.***